



Chest Freezer Series

End User Service Manual

Note: All pictures and figures shown in this manual are for illustration purpose only and may not be an exact representation of the product. Actual products may vary based on model configuration.

Warning notices: Before using this product, please read this manual carefully and keep it for future reference. The design and specifications are subject to change without prior notice for product improvement. Consult with your dealer or manufacturer for details. The diagram above is just for reference. Please take the appearance of the actual product as the standard.

PRECAUTIONS

This Service Manual is intended to support the end-user in repairing their appliance. It contains information on replacing certain spare parts, including hazard prevention and operation procedure.

For repairs, especially those involving electrical or mechanically complex components, it is recommended to consult a qualified repair service (e.g., a professional repairer, certified dealer or an authorized customer service center). Spare parts and information on repair and maintenance may be intended for professional repair services only. The manufacturer is not liable for damage caused by an unauthorized person. Failure to comply with these instructions will void the warranty.

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1 SAFETY WARNINGS

1.1 Explanation of symbols

- Keep all the labels on the equipment intact. Do not tear or alter them.
- Here is the illustration for signs that you may find on the equipment or in this manual.

EN		Information/Tips
		WARNING The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
		High temperature surface hazard
		Make a halt in the assembly
		Recommended tools and auxiliary materials
		Choose and go on to the chosen alternative

1.2 General Safety Requirements

Before performing service for the equipment, ensure that you have read, understood and adhered to the following safety procedures.

1.3 Hazard Prevention and Protection Measures

Electric Shock Prevention:

- Before operation, be sure to cut off the power supply.
- Do not touch any electrical component with wet hands.
- Check the power cord, plug and socket for damage. If damaged, contact a professional immediately for replacement.

Mechanical Injury Prevention:

- Wear protective gloves at all times during operation to protect against sharp edges or high surface temperatures of the equipment.
- Do not touch any moving mechanical parts.
- At least two people are required to work together when carrying the equipment.
- When working at heights or installing heavy objects, take precautions to prevent falls.

1.4 Equipment Safety Specifications

- Use spare parts from original manufacturers.
- Avoid touching any electronic modules or connectors with bare hands.

1.5 Operation Procedures

Preparation before Operation:

- Confirm that the equipment is powered off.
- Wear protective equipment correctly.
- Ensure that the working area is clean.

Points for Attention during Operation:

- Do not use extension cords.
- Do not place the equipment upside down or operate it in reverse.

Inspection after Operation:

- Confirm that the wiring is firmly connected and there is no damage.
- Ensure that all protective covers are reinstalled.

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1.6 Special Notes

- Do not disassemble the refrigeration system.
- Do not modify the high-voltage circuit.
- Keep children away from the working area.

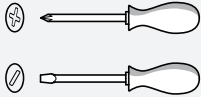
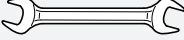
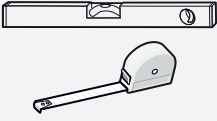
1.7 Important Tips

- Violation of the operation regulations may cause personal injury and equipment damage, and will also void the warranty.
- If you have any questions, please consult the after-sales service center.

2 RECOMMENDED TOOLS AND AUXILIARY MATERIALS

Some or all of the following tools may be required.
It is recommended to use insulated screwdrivers and anti-static gloves.

 If you don't have the tools shown in the diagram, you can use similar alternatives instead.

EN	NO.	Tools / Auxiliary Materials	Tool Diagram	Remarks
	1	Screwdriver (philips head, flat head)		Insulated screwdrivers are recommended.
	2	Hex key: Ø2.5 mm/3 mm/ 4 mm		• Center hinge screw: 4 mm • Door handle screws: 2.5 mm/3 mm
	3	Pliers		
	4	Wrench (M8)		
	5	Spirit level / Tape measure		
	6	Packaging tape		
	7	Safety gloves		Anti-static gloves are recommended.
	8	Safety goggles		

3 PART ADJUSTMENT OR REPLACEMENT

3.1 Adjusting the Leveling Feet

If the chest freezer is unstable or shakes, follow the steps below to adjust the leveling feet and ensure it is level.



WARNING

Take safety precautions during operation to prevent the freezer from tipping over.

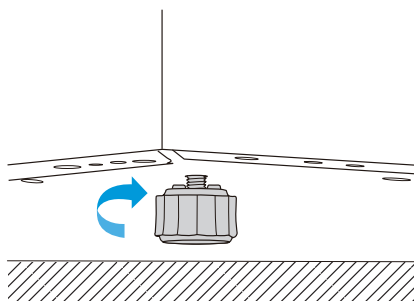


Safety gloves

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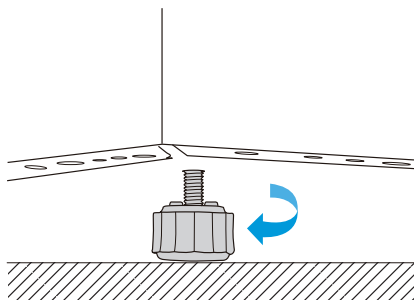
a). Rotate the leveling feet

Turn the leveling foot counterclockwise. When the adjusting foot is loosened, the distance between the freezer and the ground increases, and the freezer is lifted. On the contrary, the distance between the freezer and the ground is reduced.



b) The feet are on the ground

The bottom of all the leveling feet are fully and firmly in contact with the ground, ensuring that the freezer does not shake again.



INSTALLATION

Install in reverse order.

3.2 Replacing Door Gasket (Seal)

Door gaskets are usually designed as removable parts that can be installed or removed by hand.



INSTALLATION

- The gasket is stretchy, so if you secure only one end, it might pull and fail to fit properly against the door grave.
- New and old gaskets may have slight difference in thicknesses, but this won't affect how well the door closes or works over time.
- The small openings or holes in the gasket are designed for ventilation and are not defects.

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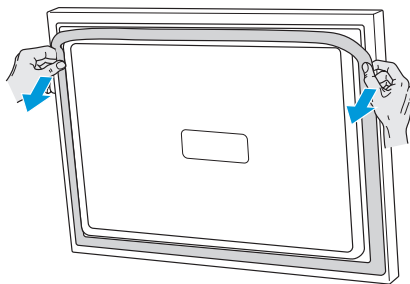
Hair dryer or hot water; packaging tape

a). Remove the old gasket

Open the door, locate the attachment points of the gasket, and then gently pull the door gasket out from the corner grooves on both the left and right sides.



Be careful not to apply too much force, as this may damage the gasket. If you need to clean the gasket, be sure to mark its position for easier reinstallation.

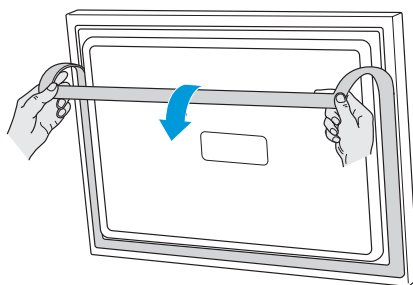


b). Detach the old gasket

Completely pull the gasket out of the groove.



Before detaching the gasket, check the door groove for damage or foreign objects.

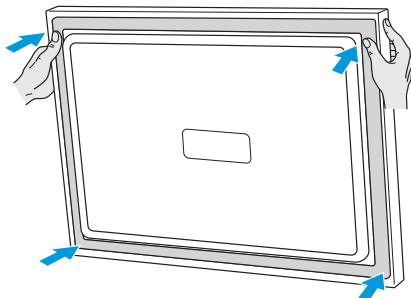


c) Install the new gasket

Align and secure the four corners of the gasket, and then press them into the grooves.

- i** Before you install, check the gasket for deformities. A slight bend is normal, just straighten it.

If it is not firmly inserted, use 3M double-sided tape to secure it.

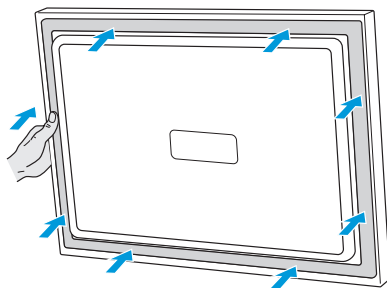


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d) Inspect the seal

Press the entire gasket strip firmly into the groove, and then open and close the door to ensure a proper seal.

- i** The door gasket must be fully installed and remain snug against the door frame without any gaps.



3.3 Replacing Door Hinges

If you experience any difficulties opening or closing the door, or notice instances of door falling or misalignment with adjacent doors or cabinets, this may indicate a problem with the hinge. Follow the steps below to replace the hinge.



WARNING

Before removing the hinges, ensure the door is closed.



The freezer surface may get hot during operation. Therefore, before operation, unplug the power cord and wait at least 30 minutes to avoid contact with the hot surface.

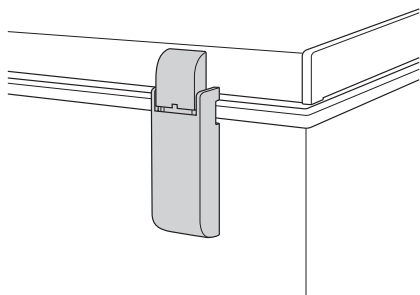


Screwdriver; safety gloves

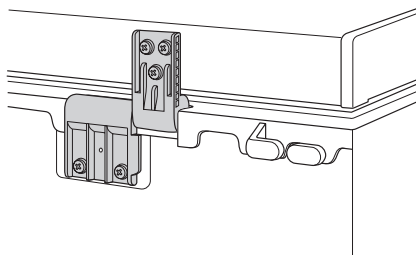


There are two types of door hinges. Identify your hinge type and follow corresponding replacement steps below.

1. Metal hinge with plastic covers



2. Plastic hinge

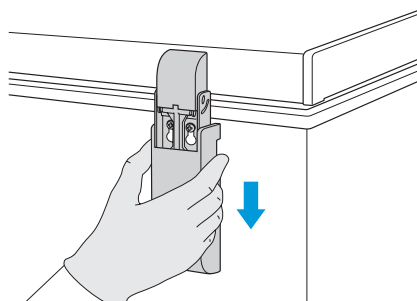
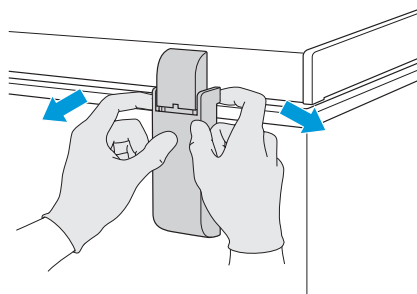


General method to disassemble the door and hinge.

1. Metal hinge with plastic covers

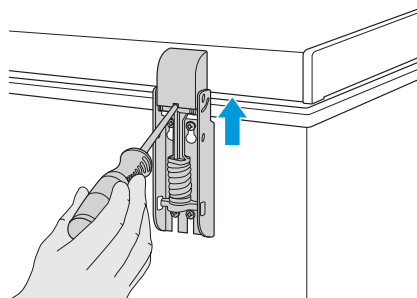
a). Remove the lower hinge cover

Gently push up from the bottom of the lower hinge cover to lift it up, insert a fingertip from each hand or a proper tool into the central flap, and then pull the cover outward.



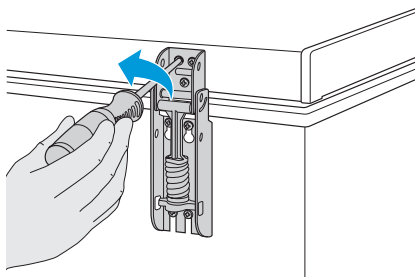
b). Remove the upper hinge cover

Insert a screwdriver or a similar tapered tool into the notch of the upper hinge cover, pry diagonally upwards along the notch, and then pull the cover outward.



c). Remove the hinge screws

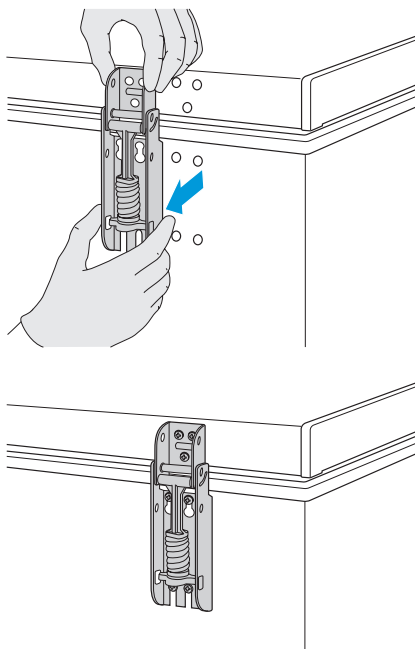
Twist the screwdriver or an alternative counterclockwise to remove all hinge screws.



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d). Remove the old hinge and install the new one

After removing the screws, remove the old hinge and install the new one.



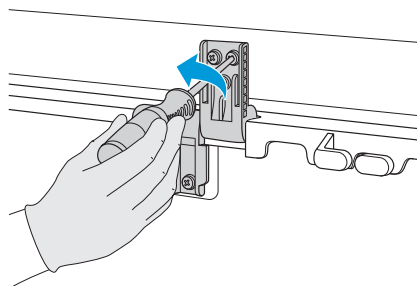
INSTALLATION

Install in reverse order.

2. Plastic hinge

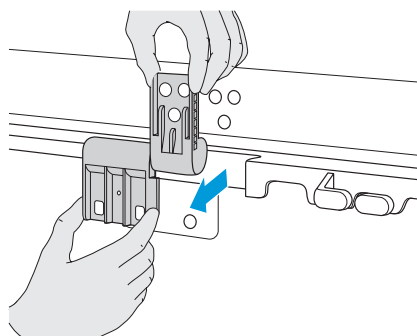
a) Remove the hinge screws

Twist the screwdriver or an alternative tool counterclockwise to remove all hinge screws.



b) Remove the old hinge and install the new one

After removing the screws, remove the old hinge and install the new one.

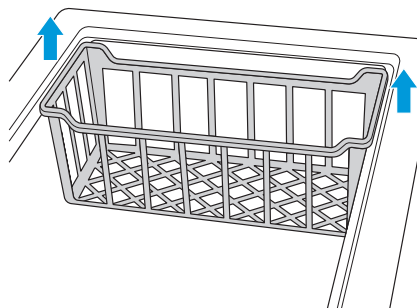


INSTALLATION

Install in reverse order.

3.4 Replacing the Basket

Open the door, pull the old basket upward to remove it, and then put and secure the new one.



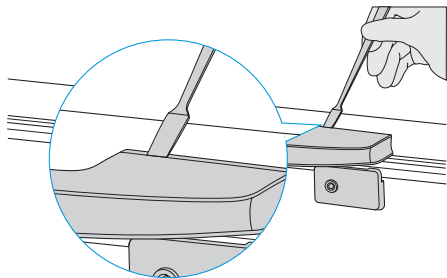
3.5 Replacing the Door Handle

- If your freezer model features concealed door handles, no handle installation or replacement is needed.

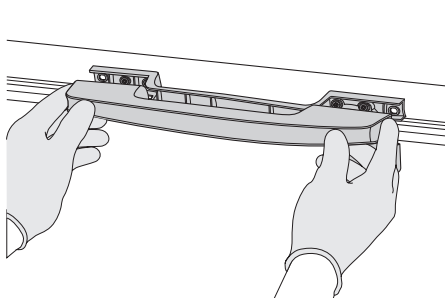
! If your freezer model does not have pre-drilled screw holes on the door, do not attempt to install a handle, as this may damage the freezer.

- If there are pre - drilled screw holes on the door's front, you can install or replace the door handle. The handle and screws are usually in the accessory bag.
- If the handle is loose or damaged, or a screw is loose you can follow the steps below to replace the handle.

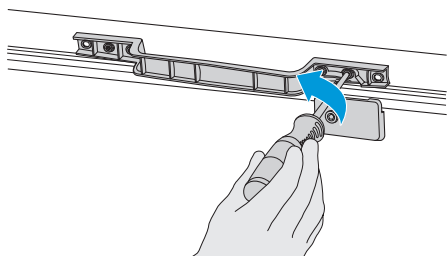
1. Use a tool to pry off the door handle cover.



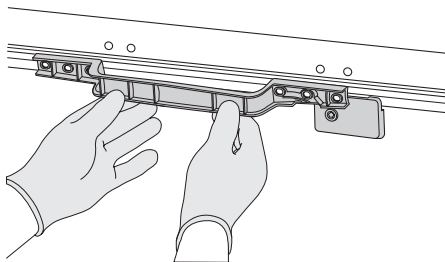
2. Remove the door handle cover.



3. Twist the screwdriver or an alternative tool counterclockwise to remove the screws.



4. Remove the door handle base.



INSTALLATION

Install in reverse order.

3.6 Replacing the Door Trays

This freezer series does not have door trays.

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...is how I feel!